

BTEC Level 3 UNIFORMED PROTECTIVE SERVICES TRANSITION PACK









RESEARCH LINKS

Make a note of links below that you have identified yourself during your summer research phase

BOOKS/MAGAZINES	
WEBSITES	
TV/YOUTUBE	
SOCIAL MEDIA	



Task 1: Uniformed Protective Service Review - Understanding Workplace Culture

Learners investigate factors that can affect behaviour and their impact on the discipline of individuals and groups. There are many influences on our behaviour and some are within the control of the individual, while others are beyond their control. Understanding the relationship between performance, behaviour and discipline is key to improving the experience and effectiveness of all of us.

You will be asked to demonstrate knowledge and understanding of principle psychological perspectives and their impact on behaviours. Watch the following four videos which will give you an overview of the main features of each approach to psychology and will be key case studies for next year:

1. Behaviourist:

The Stanford Prison Experiment

https://www.youtube.com/watch?v=KND bBDE8RQ

Normal people can become monsters given the right situation. That's the standard narrative of the Stanford Prison Experiment, one of the most famous psychological experiments of all time. But what if the cause of its participants' cruel behaviour wasn't what we've always been told?

A QUIET SUNDAY MORNING - https://www.prisonexp.org/the-story

On a quiet Sunday morning in August 1971, a Palo Alto, California, police car swept through the town picking up college students as part of a mass arrest for violation of Penal Codes 211, Armed Robbery, and Burglary, a 459 PC. The suspect was picked up at his home, charged, warned of his legal rights, spread-eagled against the police car, searched, and handcuffed – often as surprised and curious neighbours looked on.

The suspect was then put in the rear of the police car and carried off to the police station, the sirens wailing.

Task: What do you think?

Using the knowledge that you have gained by watching the videos, write an analysis that describes:

- 1. What police procedures are used during arrests?
- 2. How do these procedures lead people to feel confused, fearful, and dehumanized?

EXTENSION: RESEARCH - THE MONEYBALL: THE BEHAVIOURIST MOVIE

<u>https://www.psychologytoday.com/us/blog/is-your-brain-culture/201110/moneyball-the-behaviorist-movie</u> This is a film about psychological models.



Task 2: Teamwork, Leadership and Commnication

Effective teamwork, leadership and communication are essential ingredients for success in the Uniformed Protective Services. Understanding your role as a member of the team and what it is the team needs to achieve are vital in informing our actions and interactions with the public.

The various Uniformed Protective Services are very aware of the need to create effective teams. How would you feel if you were in the middle of an attack on an enemy position in the Army? Why would you need to be able to rely upon the person next to you? What if you were a Police Officer in the middle of policing a carnival with lots of people drinking and having a good time? Why would you need to know that your fellow officers will follow orders immediately if they are told to?

1 The Power of Teamwork

https://www.youtube.com/watch?v=8PAnd4fVpxs

What is it that successful teams do to achieve a success? What examples of effective teamwork can we learn by observing the habits of successful teams? We are not trying to win a world cup like the New Zealand Rubgy Union team. Or return a crippled spaceship from the Moon safely back to Earth like the Appollo 11 crew in the 1960's. But what lessons can we take from their actions that might help us learn about building effective teams?

Task: What do you think?

- 1. Identify at least five key characteristics of effective teams from the video clip above. Make a list.
- 2. What is the most important lesson about teamwork in the video? Explain your answer.
- 3. Why do you think that individuals achieve more by working together? Justify your answer using examples from the video to help you.

Extension: Pick the team of your choice. It could be a sports team that has won a competition. It could be a successful corporation like Apple. What can you find out by research? Write a short assessment of how that team used teamwork to achieve their success.

Take it further: Watch any videos or films that you can find that outline strong teamwork or leadership. Make any notes that you think may help to explain how we build teamwork and how it might be useful to leaders of teams. Series like *SAS: Who Dares Wins* or films like *Remember the Titans* could help you.

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